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MP230 ‘Review the SLA for delivery and completion for SMETS1 firmware’ Conclusions Report – version 0.1

About this document

This document summarises the responses received to the Modification Report Consultation regarding approval or rejection of this modification.

Summary of conclusions

Modification Report Consultation

Smart Energy Code Administrator and Secretariat (SECAS) received four responses to the Modification Report Consultation. All respondents believed that the modification should be approved. One responded considered the modification better facilitates SEC Objectives (a)¹, (b)², (c)³, (d)⁴, (e)⁵, (f)⁶ and (g)⁷. Another believed the modification would better facilitate General SEC objective (b).

¹ facilitate the efficient provision, installation, and operation, as well as interoperability, of Smart Metering Systems at Energy Consumers' premises within Great Britain;

² to enable the Data Communications Company to comply at all times with the General Objectives of the Data Communications Company (as defined in the Data Communications Company Licence), and to efficiently discharge the other obligations imposed upon it by the Data Communications Company Licence;

³ facilitate Energy Consumers' management of their use of electricity and gas through the provision to them of appropriate information by means of Smart Metering Systems;

⁴ to facilitate effective competition between persons engaged in, or in Commercial Activities connected with, the Supply of Energy;

⁵ to facilitate such innovation in the design and operation of Energy Networks (as defined in the Data Communications Company Licence) as will best contribute to the delivery of a secure and sustainable Supply of Energy;

⁶ to ensure the protection of Data and the security of Data and Systems in the operation of this Code

⁷ to facilitate the efficient and transparent administration and implementation of this Code.

Modification Report Consultation responses

Summary of responses

One respondent highlighted that this modification is a formalisation of the actions being taken by Suppliers when dealing with large Smart Metering Equipment Technical Specifications (SMETS1) firmware data packets. The respondent acknowledges that this approach clarifies the expected process and timelines when dealing with larger firmware images.

Another respondent (Large Supplier) noted that the solution does not cure the underlying problem that the infrastructure cannot cope with the demands of large SMETS1 firmware updates. The respondent believes that the DCC have a responsibility to manage traffic through the systems and their infrastructure should be able to cope with the demands of both large firmware images and large numbers of meters going through upgrades. This issue was discussed though the modification and the DCC acknowledge that additional infrastructure could be purchased but this was not cost efficient.